

SUPPLEMENTARY WARRANTY CONFIRMATION FOR COST BEARERS

Genny Zero MD – Balance Wheelchair (Electric Mobility System)



Provider

PT Pro GmbH & Co. KG
Feldbauernstraße 5a
92224 Amberg
Germany

1. Purpose of this Confirmation

This document supplements the existing documentation regarding the provision, statutory warranty and product characteristics of the Genny Zero MD.

It is issued exclusively for submission to a third-party cost bearer (e. g. health insurance provider, professional association or insurance company) for informational and verification purposes.

2. Statutory Warranty

The statutory warranty (legal guarantee) applies in accordance with the applicable laws and regulations.

For consumer transactions, the statutory warranty period is 24 months from the date of delivery.

The statutory warranty is limited to defects that were already present at the time of delivery.

3. Supplementary Warranty Information

In addition to the statutory warranty, the following warranty periods apply in accordance with manufacturer specifications and within the scope of the product supply:

- Construction / Frame: 5 years
- Electrical Components: 2 years
- Battery / Accumulator: 2 years
- Tyres: 2 years (limited to material and manufacturing defects)

4. Warranty Conditions

The above warranty is subject to the following conditions:

- The warranty exclusively covers defects in materials and workmanship
- Wear and tear parts are excluded unless a material or manufacturing defect is proven
- Damage resulting from improper use, misuse, external influences or lack of maintenance is excluded
- Compliance with maintenance intervals and manufacturer instructions is required

5. Specific Provisions Regarding the Battery

The battery is subject to inherent technical wear and ageing.

A normal reduction in battery capacity due to age and usage does not constitute a defect and is not covered under the warranty, unless such reduction is attributable to a material or manufacturing defect.

The warranty does not cover damage resulting from improper use or handling. This includes, but is not limited to:

- deep discharge caused by insufficient or improper charging practices
- storage of the battery in a discharged state over an extended period
- use of incompatible or non-approved charging equipment
- failure to comply with the manufacturer's charging and operating instructions

Deep discharge resulting from improper use shall not constitute a warranty or statutory warranty claim, but shall be classified as user error.

6. Relationship to Statutory Warranty

The statutory warranty rights remain unaffected by the above warranty provisions and shall continue to apply independently.

7. Legal Nature and Limitation

This document is provided solely for evidentiary purposes in relation to a cost bearer.

In particular, it does not constitute:

- an independent or extended warranty beyond the scope defined herein
- a legally binding quality agreement (Beschaffensvereinbarung)
- any extension of statutory liability or obligations

8. Severability Clause

Should any provision of this document be or become invalid or unenforceable, the validity of the remaining provisions shall remain unaffected.



Place, Date

Amberg, _____

Signature / Stamp

PT Pro GmbH & Co. KG

Managing Director: Michael Möllinger

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92224 Amberg, Germany