

CONFIRMATION OF SUPPLY, WARRANTY AND PRODUCT CHARACTERISTICS

Genny Zero MD – Balance Wheelchair (Electric Mobility System)



Customer / Insured Person

Name: _____

Address: _____

Date of birth (optional): _____

1. Product Description

The Genny Zero is an electric mobility system in the form of a balance wheelchair, designed to support the individual mobility of persons with physical impairments.

The specific configuration, equipment and scope of delivery are determined exclusively by the respective offer or the associated invoice.

2. Medical Device Classification

According to the manufacturer, the product is a medical device within the meaning of the applicable European regulations.

Conformity, classification and marking (e. g. CE) are carried out exclusively by the manufacturer.

PT Pro GmbH & Co. KG acts as a distributor / sales partner and assumes no manufacturer obligations or manufacturer liability within the meaning of the statutory regulations.

3. Statutory Warranty

The statutory warranty rights apply to the product in accordance with the applicable regulations.

The warranty period for consumers is generally 24 months from the invoice date, where provided for by law.

The warranty covers exclusively defects that were already present at the time of handover.

4. Manufacturer's Guarantee

Where a guarantee is granted by the manufacturer, its scope is determined exclusively by the respective guarantee conditions of the manufacturer.

PT Pro GmbH & Co. KG does not issue any independent guarantee declaration unless this has been expressly agreed in writing.

5. Delivery, Instruction and Use

It is hereby confirmed that:

- the product is delivered in functional condition
- an instruction in basic use is provided, where agreed
- use is possible within the scope of the intended purpose

The actual suitability in any individual case depends on the user's individual physical conditions as well as on proper use.

6. Service, Maintenance and Spare Parts Supply

PT Pro GmbH & Co. KG provides support within its operational capacity for:

- maintenance and service activities
- technical support
- spare parts procurement via the respective manufacturer or supply structure

There is no entitlement to permanent availability or specific response times unless this has been expressly agreed.

7. Maintenance and Safety Concept (Genny Zero)

The Genny Zero system features an integrated maintenance and safety concept.

The user is automatically notified of upcoming maintenance intervals. An initial service reminder is issued after approximately 750 kilometres travelled.

Maintenance is required at the latest after 1000 kilometres travelled.

If this interval is exceeded, the system may, for safety-related reasons:

- reduce the travel speed (e. g. to approximately 6 km/h)
- issue acoustic and visual warning signals

Maintenance must be carried out by an authorised or qualified specialist company. In the present case, servicing is provided by PT Pro GmbH & Co. KG.

During maintenance, the following are carried out in particular:

- inspection of safety-relevant components
- checking of wear parts and replacement where necessary
- inspection of mechanical components and seals
- assessment of the general technical condition

In addition, software updates and technical adjustments may be installed during maintenance, where these are made available by the manufacturer.

After maintenance has been carried out, the service interval is reset by the system.

Compliance with the maintenance intervals is the responsibility of the user or operator and is a prerequisite for safe and proper operation.

8. Purpose of this Confirmation

This confirmation is intended exclusively for submission to a cost bearer (e. g. employers' liability insurance association, health insurance fund or insurance company).

In particular, it does not constitute:

- any guarantee in the legal sense
- any agreement on quality
- any assured characteristics
- or any independent contractual assurance.

9. Final Provisions

Should individual provisions of this document be or become wholly or partially invalid or unenforceable, the validity of the remaining provisions shall remain unaffected.

This document serves exclusively for information and evidentiary purposes vis-à-vis third parties and does not establish any independent contractual claims.



Place, Date

Amberg, _____

Signature / Stamp

PT Pro GmbH & Co. KG